



## HEALTH LITERACY AND HEALTHY LIFESTYLES PROGRAM FOR ROMA IN ROMA SETTLEMENTS

for local Roma educators and mediators

### MODULE II: Healthcare System

6 hours (360 min) – 4 Chapters of 90 min each

#### A. About the Module

<b>Module Title</b>	<b>Healthcare System</b>
<b>Module Type</b>	Lifelong Learning
<b>Level</b>	Introductory to Medium
<b>Lead Partner</b>	Irish Creative Training and Innovative Development Center, Dublin
<b>Course Purpose and Objectives</b>	<p>This Module seeks to introduce the concept of healthcare systems and present the health system as a structure promoting, restoring and maintain public health. It looks at the healthcare system influencing determinants of health.</p> <p>An understanding of the healthcare as a complex system is central to the Module. The materials in this Module have been crafted to raise awareness about the importance of understanding of the local healthcare systems functioning and their effort to improve health quality, outcomes, cost, as well as to discuss issues about equity in access to quality healthcare services for Roma communities across Europe.</p> <p>In addition to that, the “Healthcare System” Module aims to empower local Roma educators and health mediators with knowledge and skills on Health insurances and economy of</p>



	<p>healthcare; as well as on understanding the economy of healthcare from the perspective of public health insurances and private health insurance schemes in Europe.</p> <p>Last but not least, the “Healthcare System” Module of the “HEALTH LITERACY AND HEALTHY LIFESTYLES PROGRAM FOR ROMA IN ROMA SETTLEMENTS” training program has been designed to motivate the learners to support the Roma people in the local communities in the “Help to Opportunities” (H2O)” project partner countries in learning about the importance of having accessible and quality healthcare: rights and responsibilities as a universal human right that every human being is entitled to. In this chapter, the Module aims at raising awareness about health-related human rights and responsibilities in Roma communities in Europe.</p>
<p><b>Learning Outcomes</b></p>	<p>Upon completion of this Module the earners should be able to:</p> <ul style="list-style-type: none"> <li>● Understand the concept of healthcare systems as a structure promoting, restoring and maintain public health.</li> <li>● Comprehend the healthcare system influencing determinants of health.</li> <li>● An understanding of the healthcare as a complex system</li> <li>● Raised awareness about the importance of understanding of the local healthcare systems functioning and their effort to improve health quality, outcomes, cost, as well as to discuss issues about equity in access to quality healthcare services for Roma communities across Europe.</li> <li>● Obtained knowledge and skills on health insurances and economy of healthcare.</li> <li>● Understanding the economy of healthcare from the perspective of public health insurances and private health insurance schemes in Europe.</li> <li>● Becoming aware of the importance of an accessible and quality healthcare for all.</li> <li>● Raising awareness about the health-related rights and responsibilities of all citizens and specifically – about</li> </ul>



	<p>human rights and responsibilities in Roma communities in Europe.</p> <ul style="list-style-type: none"> <li>● Capacity to address accessible and quality healthcare as a universal human right that every human being is entitled to.</li> </ul>
<p><b>Course Content</b></p>	<ul style="list-style-type: none"> <li>○ <b>Healthcare System- general overview</b> Healthcare system – concept and definition. Health system as a structure promoting, restoring and maintain health. Healthcare system influencing determinants of health.</li> <li>○ <b>Understanding the healthcare system</b> Understanding Healthcare as a complex system. Understanding of the local healthcare system functioning - in effort to improve health quality, outcomes, cost, and equity in access to quality healthcare services.</li> <li>○ <b>Health insurances and economy of healthcare</b> Understanding the economy of healthcare. Public health insurances and private health insurance schemes in Europe.</li> <li>○ <b>Accessible and quality healthcare: rights and responsibilities</b> Addressing accessible and quality healthcare as a universal human right that every human being is entitled to. Raising awareness about health-related human rights and responsibilities in Roma communities in Europe.</li> </ul>
<p><b>Teaching Methodology</b></p>	<p>Face-to-face training and interactive learning activities.</p> <p>Online interactive presentations, independent readings and studies, good practices, asynchronous video presentations, chats, case studies.</p>
<p><b>Bibliography</b></p>	<ul style="list-style-type: none"> <li>- White F (2015). <a href="#"><u>"Primary health care and public health: foundations of universal health systems"</u></a>. <i>Med Princ Pract</i>.</li> <li>- <a href="#"><u>"Health care system"</u></a>. <i>Liverpool-ha.org.uk</i>.</li> </ul>



	<ul style="list-style-type: none"> <li>- <a href="#">"European Health Insurance Card". European Commission.</a></li> <li>- American Medical Association. A Framework for Measuring Healthcare Efficiency and Value. Prepared by the Physician Consortium for Performance Improvement® Work Group on Efficiency and Cost of Care. 2008. [accessed May 2010]. Available: <a href="http://www.ama-assn.org/ama1/pub/upload/mm/370/framework_meas_efficiency.pdf">http://www.ama-assn.org/ama1/pub/upload/mm/370/framework_meas_efficiency.pdf</a></li> <li>- Berndt ER, Cutler DM, Frank RG, Griliches Z, Newhouse JP, Triplett JE. Medical care prices and output. Handbook of Health Economics. Culyer AJ, Newhouse JP, editors. 1A. North Holland, Amsterdam: Elsevier; 2000.</li> <li>- Aday, Lu Ann, Eichhorn, Robert: <i>The Utilization of Health Services: Indices and Correlates, A Research Bibliography 1972</i>. Department of Health, Education, and Welfare, National Center for Health Services Research and Development, DHEW Pub. No. (HSM) 78-3003.</li> <li>- Edwards, S.A., Hurst, O.R.: <i>Health Care System Variables: An Annotated Bibliography (Supplements 1 and 2)</i>. Texas Hospital Association, San Antonio, 1970, 1971.</li> <li>- American Medical Association. (2008). A Framework for Measuring Healthcare Efficiency and Value. Prepared by the Physician Consortium for Performance Improvement® Work Group on Efficiency and Cost of Care. Available: <a href="http://www.ama-assn.org/ama1/pub/upload/mm/370/framework_meas_efficiency.pdf">http://www.ama-assn.org/ama1/pub/upload/mm/370/framework_meas_efficiency.pdf</a></li> <li>- National Academies of Sciences, Engineering, and Medicine. 2010. Accounting for Health and Health Care: Approaches to Measuring the Sources and Costs of Their Improvement. Washington, DC: The National Academies Press. <a href="https://doi.org/10.17226/12938">https://doi.org/10.17226/12938</a>.</li> </ul>
<b>Languages</b>	<ul style="list-style-type: none"> <li>- English</li> <li>- Greek</li> <li>- Slovenian</li> <li>- Serbian</li> <li>- Croatian</li> <li>- Spanish</li> <li>- Portuguese</li> <li>- Roma</li> </ul>





## B. Module Content

- **Healthcare System- general overview**

Healthcare system – concept and definition. Health system as a structure promoting, restoring and maintain health. Healthcare system influencing determinants of health.
- **Understanding the healthcare system**

Understanding Healthcare as a complex system. Understanding of the local healthcare system functioning - in effort to improve health quality, outcomes, cost, and equity in access to quality healthcare services.
- **Health insurances and economy of healthcare**

Understanding the economy of healthcare.  
Public health insurances and private health insurance schemes in Europe.
- **Accessible and quality healthcare: rights and responsibilities**

Addressing accessible and quality healthcare as a universal human right that every human being is entitled to. Raising awareness about health-related human rights and responsibilities in Roma communities in Europe.

